



Welcome to Fog City Dogs!

Please take a moment to answer the following short questions so we can better assist you.

Customer Information

Last Name: _____ First Name: _____
2nd Last Name: _____ 2nd First Name: _____
Address: _____
City/ State/ Zip: _____
Mobile Phone: _____ Home Phone: _____
2nd Mobile Phone: _____ Work Phone: _____
E-mail Address: _____
2nd Email: _____
Alternate Contact Name: _____ Alternate Contact Phone: _____
How did you find out about Fog City Dogs? _____
What services are you interested in? Boarding Daycare Grooming Other: _____

Acknowledgement and Pet Release Form

Fog City Dog Lodge and **Fog City Doggie Daycare**, its owners, employees, representatives, or any other persons affiliated with the company shall hereinafter be referred to as "**Fog City Dogs**".

Although Fog City Dogs supervises the dogs in its facilities carefully and **does not** admit aggressive dogs into playgroups, playgroups and outside dog walks can be hazardous due to forces beyond its control. For your dog's safety, playgroups will be supervised and outside walks will only be done with Fog City Dogs' equipment. Even though Fog City Dogs works hard to ensure your dog's safety and well being, the dogs can get rambunctious or play roughly resulting in injuries. By signing this form, you understand that you are leaving your dog's belongings here at your own risk. Dogs can be destructive and Fog City Dogs cannot be held liable for any loss/damage to your dog's belongings (including collars, harnesses, leashes, bedding, etc). Lastly, even though Fog City Dogs will follow your dog's meal and medication instructions and make extra efforts to get your dog to eat his/her meals, some dogs tend to lose weight while boarding. Fog City Dogs cannot be held responsible for any weight loss to your dog while in its care.

As owner of the above said dog(s), you hereby give consent for any emergency medical care as prescribed by a duly licensed veterinarian. This care may be given under whatever conditions are necessary to preserve life, limb, or the well being of your dog. You agree to pay all charges relating to your dog's care regardless of who releases them to Fog City Dogs on your behalf. Fog City Dogs Pet Warranty below can reimburse you for certain veterinarian charges.

By signing this form, you acknowledge that you accept liability for your dog's behavior and any injuries resulting from their actions. You also agree to accept charges for all care your dog receives, regardless of who brings your dog to Fog City Dogs. All Pre-paid Daycare Package sales are final and not refundable, but are transferable. Your signature acknowledges that you understand and accept the terms and conditions set forth by this agreement.

I assert that the above stated info is true and correct. I also understand that an evaluation involves introducing my dog to other dogs which is inherently risky. I believe my dog is not aggressive toward other dogs and agree to be responsible for the conduct of my dog and any injuries my dog may inflict on others.

Dog(s) Name: _____

Customer Signature: _____ **Date:** _____



Pet Information

(Use Separate Form for Each Dog)

Dog Name: _____

Primary Breed: _____ Color: _____

Male Female Spayed/Neutered? Yes No Planned? Planned Date (Approx): _____

Veterinarian: _____ Veterinarian Phone: _____

Approximate Birth Date: _____ Weight: _____

Pre-Existing Medical Conditions: _____

Allergies: _____

Vaccinations (To Be Completed by Fog City Dogs Representative)

	Date Given	Date Due	FCD Signature
Bordetella			
Canine Influenza			
DHPP			
Rabies			
Bath Rate			

Check all that apply:

- Dog aggressive
- Toy possessive
- Escape Artist
- Picky eater
- People aggressive
- People possessive
- Unsocialized
- Other _____
- Food aggressive
- Runs away
- Stool eater

Has your dog(s) stayed away from home before? Yes No If so, where? _____

What made you look for a different facility? _____

How many times per year do you typically require dog lodging? _____

How many times per week will your dog attend day care? _____

Have you toured another pet care facility today? Yes No If so, where? _____

Has your pet attended a dog park or another pet care facility in the last 30 days? Yes No

If yes, where? _____

Have you ever used a dog checker/sitter? Yes No

Do you currently have a reservation? Yes No If so, Reservation Dates? _____

Is there anything else we need to know about your dog? _____

For Internal Use Only:

Date: _____ Tour By: _____ ADP: _____ TOG/SEP: _____

Requested Reservation Dates: _____ TAV: _____ Cancel by: _____

Screening Date: _____ Activities: _____ Did pet attend tour? _____



Pet Care Warranty

Fog City Dogs has a long standing reputation for providing the very best care of our clients' pet companions. Based on this reputation and the trust our clients have in our company, we are happy to announce an additional service that underscores our continuing commitment to provide the highest quality of pet care. Fog City Dogs' Pet Care Warranty will reimburse our clients up to \$500 in eligible veterinary expenses for illnesses or injuries that occur due to their visit to Fog City Dogs. The details of this new benefit for our clients' pets are presented below.

Which pets are covered? All pets lodging at Fog City Dogs or participating in the Doggie Daycare program will be covered by the Pet Care Warranty.

Eligible Expenses: Eligible expenses include diagnostic and/or treatment expenses provided by a licensed veterinarian that are directly related to an illness or injury that arises as a result of the pet's visit to Fog City Dogs. This includes illnesses or injuries that arise during the pet's visit, or illnesses or injuries that become evident up to five days after the pet leaves Fog City Dogs. Expenses that are not eligible for reimbursement include: pre-existing conditions; illnesses or injuries sustained by the pet before arriving at Fog City Dogs; age related illnesses or injuries; injuries inflicted by pets in the same family; illnesses to pets whose vaccinations are not current; and acts of God including earthquakes, storms, and floods.

Maximum reimbursement: The maximum reimbursement is \$500 per visit, not to exceed \$1,000 per year.

Fee: The Pet Warranty is provided for a nominal charge of only \$1 per pet per day, which will be included automatically on the owner's invoice when payment is made for lodging or doggie daycare.

How to seek reimbursement: Pet owners must follow these steps in order to request reimbursement for eligible expenses: The illness or injury must be reported to the General Manager within five days of the pet's departure from Fog City Dogs to qualify for reimbursement, and the pet must have been evaluated by a licensed veterinarian within these five days. Example: If the pet leaves Fog City Dogs at noon on Monday, the owner must provide notice by noon on that Saturday. The pet owner is responsible for paying all veterinary expenses directly to the licensed veterinarian or animal clinic. Fog City Dogs will not make payment to the veterinarian. To be eligible for reimbursement, the pet owner is also required to make full payment to Fog City Dogs for any lodging or doggie daycare expenses incurred during their pet's visit. The pet owner must submit a copy of the veterinarian's diagnosis and treatment charges within two weeks of the pet's departure from Fog City Dogs. The request for reimbursement should be submitted to the General Manager via email, fax, or hand-delivery to ensure the information is received promptly. Fog City Dogs may require a conference call with the treating veterinarian to learn more about the illness or injury or confirm that the illness or injury was not due to any pre-existing conditions. In these cases, pet owners must give their veterinarian authorization to speak to a Fog City Dogs manager regarding their pet's condition. Otherwise, the warranty will be void. Within 10 days of receiving the request for reimbursement and a copy of veterinary expenses and diagnosis, Fog City Dogs will mail a check payable to the pet owner to reimburse eligible expenses up to a maximum of \$500 per visit or \$1,000 annually in any 12-month period. If there is any question about the applicability or necessity of a diagnostic test or treatment, Fog City Dogs will seek the counsel of one or more independent veterinarians prior to determining final reimbursement eligibility, which shall be determined in Fog City Dogs' sole discretion. Fog City Dogs maintains the right to disqualify expenses that are not, in the opinion of our consulting veterinarians, directly related to the diagnosis and/or treatment of the pet's illness or injury.

Cancellation: Fog City Dogs may terminate this Pet Care Warranty program at any time. If cancelled, Fog City Dogs shall reimburse the owner for eligible veterinary expenses incurred during the period of time in which the Pet Care Warranty fee was charged to the owner.

Owner's Acknowledgement: I understand the terms and conditions of the Pet Care Warranty. I also understand that this program will continue indefinitely until Fog City Dogs notifies its customers of any changes to the terms and conditions. Severability If any part of this Agreement shall be deemed unenforceable or illegal or in conflict with the General Statutes of the State under which this Agreement shall be governed, then the parties agree that the portion of this Agreement deemed illegal or in conflict with the Statutes shall be void, but the remainder of the Agreement shall be valid and enforceable.

Customer Printed Name

Customer Signature

Date

Fog City Dogs Signature